QUALITY, ENVIRONMENTAL AND SUSTAINABILITY POLICY AT EVENTS AND FAIRS

The FIBES Conference and Exhibition Centre is highlighting through its Quality, Environment and Sustainability Management Policy at Events and Fairs based on UNE 187004:2008, UNE-EN ISO 9001:2015, UNE-EN ISO 14001:2015 and ISO 20121:2012, which aims to comply with all applicable regulations, committed to continuous improvement of the activities implemented in order to guarantee the use and enjoyment of all the Exhibition and Congresses Centre’s facilities and services under the best conditions as well as ensuring customer satisfaction.

This policy is the reference framework for the establishment of sustainable development objectives, as well as the commitments that affect the management of the sustainability of events organised by FIBES, as a leadership commitment within the field of sustainability management of events, leading by example.

The basic guidelines of the FIBES Quality Policy, which should govern our actions, are summarised under the following principles:

- Commitment of our organisation towards its principles of governance for sustainable development within its scope “Holding congresses and Organisation and development of fairs”.
- It defines the policy and establishes the Quality and Environment objectives in a clear and simple manner in order for them to be understood by all the departments from the Exhibitions and Congresses Centre.
- It takes all the necessary measures to ensure commitment to meet applicable requirements and other requirements;
- It has and manages the necessary resources that ensure quality assurance and customer satisfaction.
- Commitment to protection of the environment, including the prevention of pollution, and other specific commitments relevant to the context of the organisation
- It defines and periodically reviews this policy as well as the established objectives and goals within the continuous improvement process of our actions.
- It disseminates the Quality and Environment policy among all employees, subcontracted companies and users, and ultimately of goods and services.
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- It implements and maintains a Management System applicable to the Conference Centre, which allows the obtaining of certification in accordance with the UNE 187004:2008, UNE-EN ISO 9001:2015 and UNE-EN ISO 14001:2015 standards, thereby involving collective effort, security of action and results.

- It involves and promotes compliance by staff of the standard, making them participate through the contributions they may make to contribute to continuous improvement and environmental performance.

- Quality and Environmental training and awareness-raising of staff will take place.

- Commitment to comply with all legal regulations applicable to the event and/or organisation, including health and safety, noise, waste and disability regulations and non-discrimination.

The introduction of sustainability guidelines and criteria reduces the negative impact of holding events on the environment and on people. Thanks to the joint work of collaborators, suppliers, exhibitors, organisers, sponsors and visitors, it makes us participate in a responsible manner on the common task of changing the world enjoying a healthier environment.

Signed CEO

Review 02
Date: 16/11/2020